

in Brief

Compete for council

County councillor for ... will be ... day. ... ion was triggered ... the resignation of ... democrat Siep ... ek.

will be contested by ... ng (Lib Dem), Gerri ... ur), Matt Bradney ... (ive), Peter ... w (UKIP), Anna ... Cambridge ... and Peter Pope.

mirrors vandalised

targeted a row of ... mbridge, bending ... mirrors and leaving ... n.

happened in Hulatt ... Sunday morning ... stoppers on 0800 ... you can help.

online

huge collection

Firms going the extra mile to ensure visitors love city



AWARDS: Sheila Stuart with Wesley Barrell's Peter Bendelac and Gayle Martin of Doubletree by Hilton
 Pictures: David Johnson 678478



CERTIFICATE: Collecting The Junction's award for safer socialising from Sheila Stuart are, from left, Amy Vaughan, Helen Draper and Ashley Read
 678475



SMILES: From Pippa Sandison of Boudoir Femme and Matthew Maddison of Granta Boat and Punt Company, with the mayor 678477



CARE: From left, Pippa Sandison, Sheila Stuart and Love Cambridge's Emma Thornton, receiving the certificate for Bellanapoli Café 678476

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JORDAN DAY

BUSINESSES which excel in customer service have been recognised at an awards ceremony – after passing a mystery shopper test.

Love Cambridge, an organisation aimed at enhancing and improving the city, held its first awards ceremony this week.

More than 80 people attended the event at the Gonville Hotel to recognise the hard work of companies which have signed up to the Love Cambridge charter.

The charter looks at ways to promote customer service in the city, ways to improve the appearance of Cambridge's streets and how businesses can reduce their carbon footprints.

Each business was judged by marketing agency Emerald Frog Marketing through



PRAISE: Brian Cleary, left, and Richard Thompson 678480/79

visits by mystery shoppers in August.

Awards were presented by Cllr Sheila Stuart, mayor of Cambridge.

Boudoir Femme, a ladies-wear boutique in King Street, and Bellanapoli Café in Regent Street, jointly won the Best Overall Customer Service award, receiving a plaque each.

Runner-up was the Christian Science Reading Room, in Regent Street, which received a certificate.

Boudoir Femme also won



the 'Best Ambassador for Cambridge' award alongside Granta Boat and Punt Company, in Newnham Road.

Pippa Sandison, from Boudoir Femme, said: "We are very proud that they recognised the service we provide."

Runners-up in the 'Ambassador' section were Wesley Barrell, Bellanapoli Café, Doubletree by Hilton, and Sandra Jane, all of which received a certificate.

A 'Way To Be Award' went to Cambridge on Ice's Brian

Cleary for dedication in helping disabled people to skate and Richard Thompson, of Thompson Taxis, who goes out of his way to help a disabled couple get out and about together.

The Junction was also handed a 'Safer Socialising Award' for its high level of community involvement.

The award is an initiative between the police, fire service and city council to reward licensed premises for their efforts in the community.

The next round of awards will take place in the new year to recognise businesses that made steps to improve the physical appearance of their streets and those taking measures to reduce their carbon footprint.

For details, see www.love-cambridge.co.uk.

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